

MotorMax Insurance Policy

Insurance Product Information Document



MAPFRE Middlesea p.l.c. | Middle Sea House | Floriana FRN 1442 | Malta

MAPFRE Middlesea p.l.c. (C-5553) is authorised by the Malta Financial Services Authority to carry on both Long Term and General Business under the Insurance Business Act, Cap 403 of the Laws of Malta. MAPFRE Middlesea p.l.c is regulated by the MFSA.

This is a summary of the insurance policy. It is not personalised to your individual needs. Complete pre contractual and contractual information can be found through <https://www.middlesea.com/insurance-mt/individuals/motormax-insurance/> as well as your policy documentation.

What is this type of insurance?

This Insurance Policy pays for loss or damage caused by your vehicle as well as accidental damage or fire and theft. It includes free Roadside Assistance and breakdown service in all Europe. This policy requires the installation of a telematics device in your vehicle through which all driving data as to speed and time of driving are recorded during the period of insurance and transmitted to the third party contractor. Driving data are factored in a Motormax formula and accessed from a Mobile application and/or web portal.



What is insured?

Motor Insurance covers the third party liability required by law (TPO) i.e. any damage caused to persons and property. Limits of liability are €6,070,000 for bodily injury and €1,220,000 for property damage. These limits apply for each accident irrespective of the number of third parties involved.

Only Comprehensive cover is offered under this policy. You would need to establish a sum insured for your vehicle. This should reflect its market value and claims will be settled on the basis of this value at the time of loss.

Apart from legal liability towards third parties the comprehensive cover protects against loss or damage to the vehicle caused by fire, self ignition, lightning or explosion, theft or attempted theft as well as other loss or damage to the insured vehicle.

Extensions of cover applicable:

- ✓ Free Roadside Assistance and Breakdown service limited to a maximum of four (4) breakdown services per policy period across all covers. This includes repair on the spot, Battery boost assistance limited to two battery boost services per week, Towing of the vehicle, Second delivery service, Transport of the vehicle occupants when the vehicle cannot be used, Flat tyre assistance, Fuel delivery limited to one service per year and Locksmith service limited to one service per year. Subject to some limitations, this cover is available anywhere within Europe.
- ✓ Personal Accident and medical expenses cover;
- ✓ Breakage of Glass up to €600;
- ✓ Use by the Motor, Hotel or Restaurant Trade;
- ✓ Legal Assistance for Uninsured Losses up to €1200,
- ✓ Personal Belongings cover up to €350,
- ✓ Emergency Overnight Accommodation Outside Malta up to €250,
- ✓ Entertainment Equipment up to €600
- ✓ Lost Keys and Locks up to €175;
- ✓ Use Outside Malta within the Designated States;
- ✓ Use Outside Malta outside of the Designated States (at an additional premium)
- ✓ Cover for loss or damage caused by Storm, Tempest, Flood, and Hail
- ✓ Courtesy Vehicle up to €350,
- ✓ Earthquake cover (Optional, available at an additional premium).

There will be no effect on your No Claim Discount:

- ✓ If after a claim you have lodged you are found not responsible for the accident and we fully recover costs from responsible party;
- ✓ For windscreen/window damage, child seats, loss of keys and locks, medical expenses, entertainment equipment.



What is not insured?

- ✗ The policy excess
- ✗ Values other than those established as the Market Value
- ✗ Use outside the Territorial Limits specified;
- ✗ Any liability accepted solely by an agreement;
- ✗ Loss by fraud and deception;
- ✗ Damage to tyres other than following an accident;
- ✗ Theft or attempted theft if the vehicle is left unattended or unoccupied and the keys are not removed from the vehicle Damage
- ✗ Damage to tyres other than following an accident
- ✗ Mechanical / electrical / electronic breakdown
- ✗ Depreciation / wear and tear
- ✗ Loss arising from your vehicle being removed, detained or confiscated as a result of a road traffic or vehicle licensing offence.
- ✗ Loss or damage to your vehicle arising from inappropriate type or grade of fuel being used
- ✗ Consequential Losses
- ✗ Bodily injury or death caused by suicide or attempted suicide.
- ✗ Loss of use of your vehicle when it is damaged or stolen



Are there any restrictions on cover?

No cover is applicable under the policy if:

- ! the vehicle is not being used as agreed in the contract including the use as a tool of trade;
- ! the vehicle is being used for racing or any other form of motor sports and any trials;
- ! the vehicle is being driven by an unauthorized driver;
- ! the vehicle is not registered in Malta unless you are in the process of doing so;
- ! you are driving under the influence of alcohol or drugs;
- ! you are driving without the appropriate driving licence or if you are breaking the conditions of the driving licence;
- ! any loss is a result of a deliberate act, criminal or illegal acts;
- ! any losses resulting from acts of war and terrorism.



Where am I covered?

- ✓ You are automatically covered for third party liability while driving the insured vehicle in all countries of the European Union (EU) member states, European Economic Area (EEA) member states and Switzerland.
- ✓ Any cover for loss or damage to your vehicle under a TPF&T and COMP policy is provided anywhere within the Maltese Islands. Extra cover is required at an additional premium for such cover to be operative outside of Malta.
- ✓ A Green card must be purchased if you are travelling in countries outside the EU
- ✓ The Airside use of the vehicle is not covered



What are my obligations?

- You are to adhere to the full instructions which we/or the Contractor provide you in connection with the installation of the device
- You must take reasonable care to give us complete and accurate answers to any questions we ask, whether you are taking out, renewing or making changes to your policy. This applies either by speaking to us or in any document and applies to all persons who are covered by this policy.
- It is a condition of this policy that you inform us immediately of any changes to the vehicle and its details, risk address and authorised drivers and any change in circumstances or material facts which may affect this insurance.
- You must observe and fulfil the terms, provisions, conditions and clause of this policy as failure to do so could affect your cover
- You must give us notice as soon as reasonably possible of any accident, injury, loss or damage and send to us every letter or other information in your possession without delay;
- You need to inform us immediately you become aware of any civil or criminal proceedings, inquest or fatal enquiry in connection with any event for which there may be liability under this policy and send us immediately any correspondence or other documents you receive; and cooperate with us and assist us fully as required.
- No admission, offer, promise, repudiation, payment or agreement shall, except with our written consent be made or given by or on behalf of you or any person covered under this policy



When and how do I pay?

- Payment must be made before the commencement of insurance cover, annually. This applies both to a new policy and to a policy that is being renewed.
- You may pay your premium by credit/debit card, by internet banking, in cash or by cheque. Payments may also be effected online through internet banking or via our website or Client Portal
- If your policy is purchased through an authorised intermediary, the payment for the policy should be made to them.



When does the cover start and end?

The contract will commence from the start date shown on the policy schedule. It will also end on the expiry date shown on the policy schedule unless cover is cancelled before by either you or us.



How do I cancel the contract?

- You may cancel this policy as long as you are able to present evidence that your car has been transferred to a new owner, or insured by another insurer, or else that the car has been registered as "garaged", "scrapped" or "exported" in accordance with any Transport Malta rules and regulations effective at the time of cancellation.
- You are required to return your certificate of motor insurance to us.
- Unless you have made a claim during the current period of insurance, we will calculate the charge for the expired portion of your insurance using our short period rates to the date we receive your certificate of motor insurance and refund any amount due to you.
- We may also cancel your contract by providing you with a 7 day notice of cancellation. Unless you lodged a claim during the current period of insurance, we will give you a pro-rata refund for the unexpired cover subject that you provide us with the current certificate that is being cancelled.
- In case of cancellation or non renewal of policy, we will contact you to arrange a convenient time and location for the removal of the device from your vehicle.