MAPFRE | MIDDLESEA

myinsurance

Imagine

you could manage all your policies with just one click

THE CLIENT PORTAL PROVIDES YOU WITH A HIGHLY PERSONALIZED INTERACTIVE SERVICE ON THE WEB

The Client Portal offers

A WIDE RANGE

of self-service options.

POLICIES OVERVIEW	OPEN A CLAIM	RENEW POLICY	VIEW REPORTS	UPDATE DETAILS	CONTACT US
As soon as you log in, you will be presented with an overview of all your portfolio	Register a claim, track the status and pay the excess if required	If a renewal is pending, a pop-up will appear. Renew your policies and make online payments	Access the report library and download the documents related to your policies	You can also update your personal details	...and address all your queries online!

ACCESS

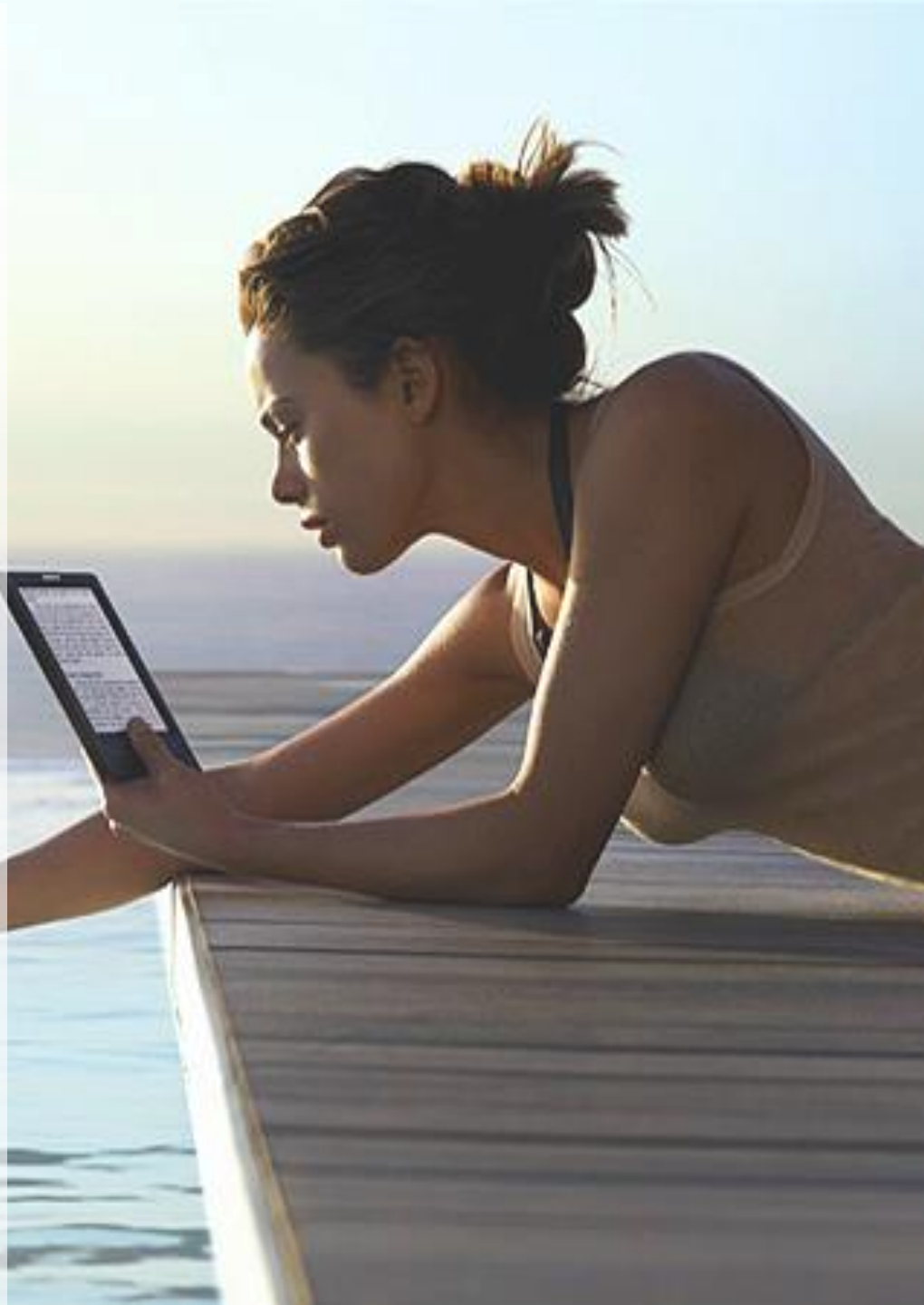
https://myinsurance.middlesea.com/

REQUEST YOUR CODE

CREATE AN ACCOUNT

AND START MANAGING ALL YOUR POLICIES

Take advantage of what the Client Portal has to offer you



In order to create your account, you need to enter your unique client code

HOW TO OBTAIN YOUR CODE?

3 WAYS

REQUEST YOUR CODE ONLINE THROUGH THE PORTAL

1 Access the Client Portal

2 Click on *New User*

3 Click on *Need a Code?*

4 Enter the required details

5 Check your email!

RECEIVE IT BY SMS OR EMAIL AT THE TIME OF RENEWAL

A personalized SMS and email with your unique code will be sent if your policy is due for renewal

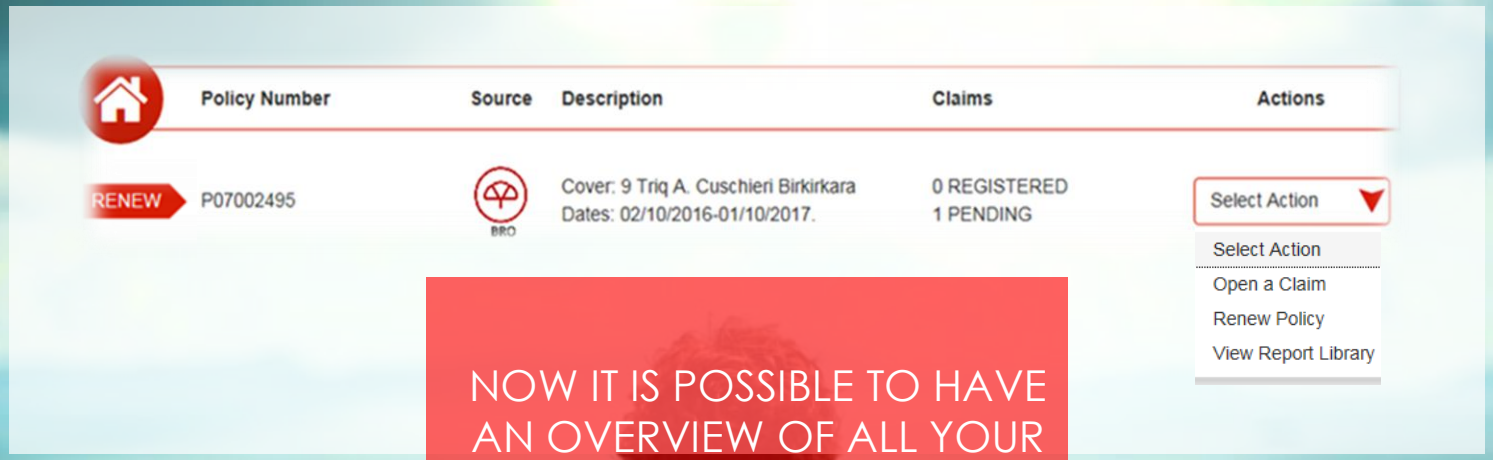
REQUEST YOUR CODE BY PHONE OR EMAIL

1 Call us or send us an email to myinsurance@middlesea.com

2 Give us your ID Card number and your policy number

3 Answer some security questions

4 Get your code!



NOW IT IS POSSIBLE TO HAVE AN OVERVIEW OF ALL YOUR POLICIES AT A GLANCE

POLICY LINE

RENEW RED ARROW

POLICY NUMBER

SOURCE

BRIEF DESCRIPTION

CLAIMS STATUS

ACTIONS MENU

Open a Claim

Renew Policy

View Report Library

START YOUR JOURNEY

1. Policies Overview
2. Open a Claim
3. Renew Policy
4. View Reports
5. Update Details
6. Contact Us

As soon as you log in, you will be presented with an overview of all your portfolio

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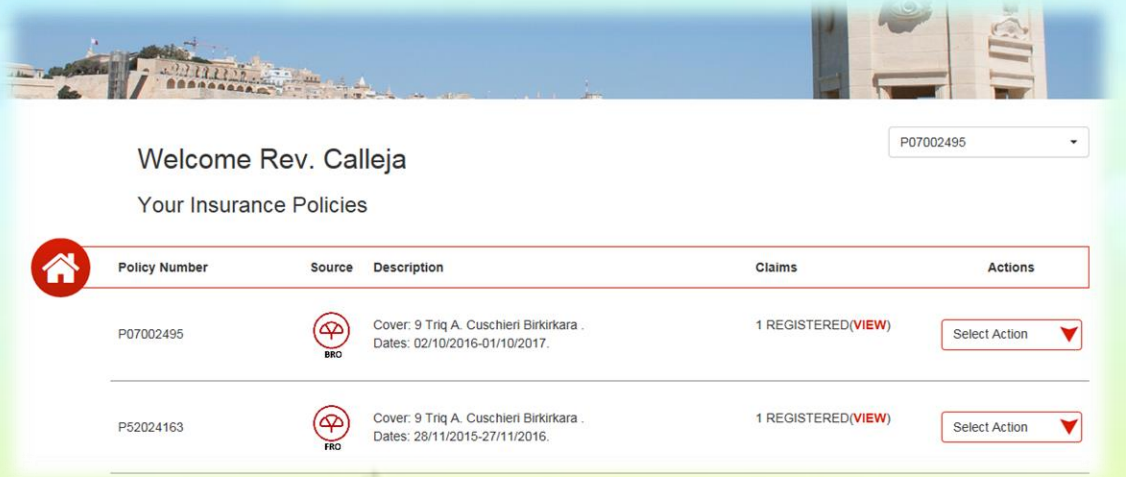
HAVE AN OVERVIEW OF YOUR PORTFOLIO



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Register a claim, track the status and pay the excess if required

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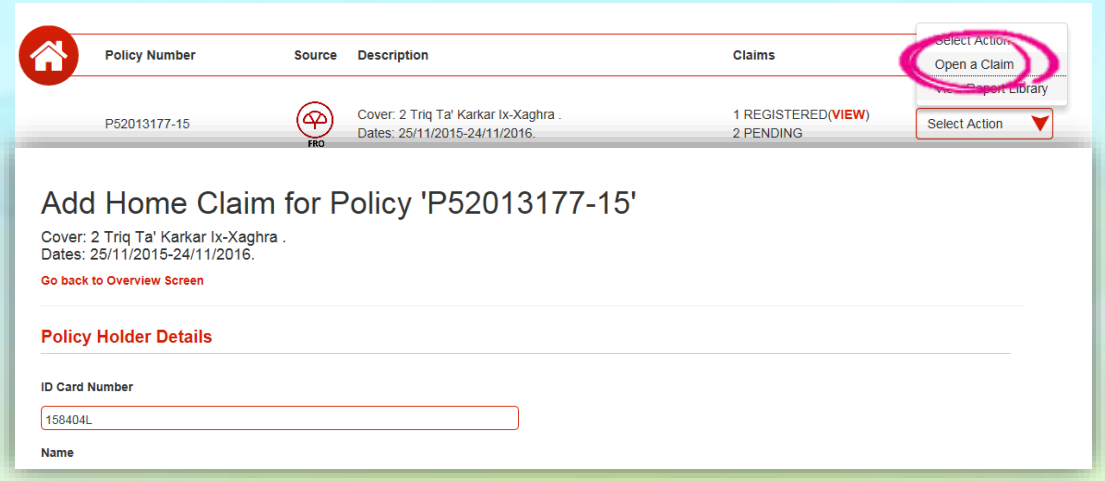
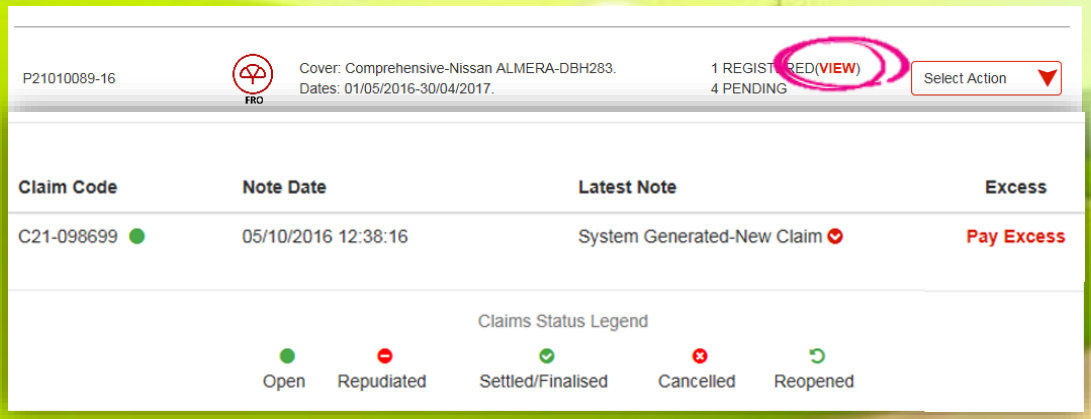
OPEN A CLAIM



TRACK THE STATUS & PAY THE EXCESS*



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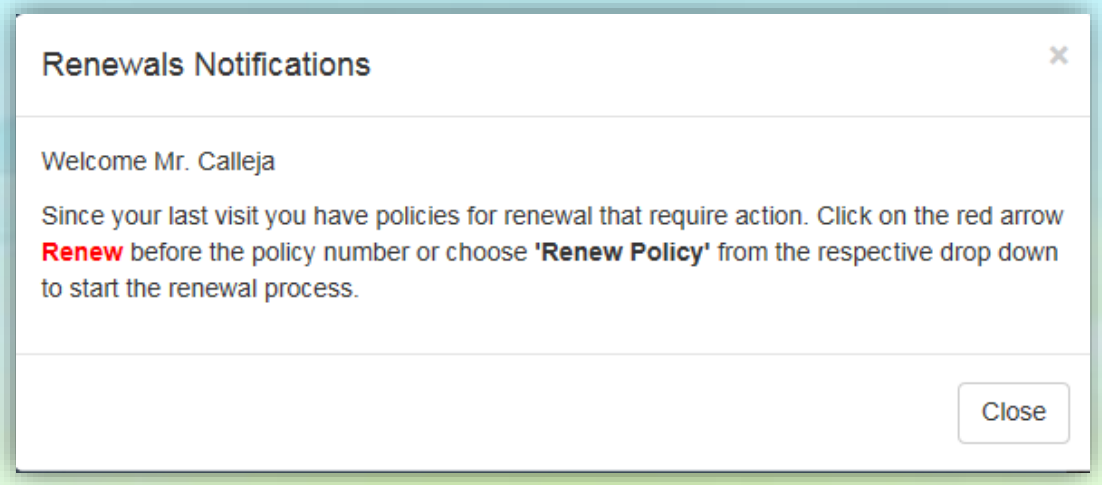
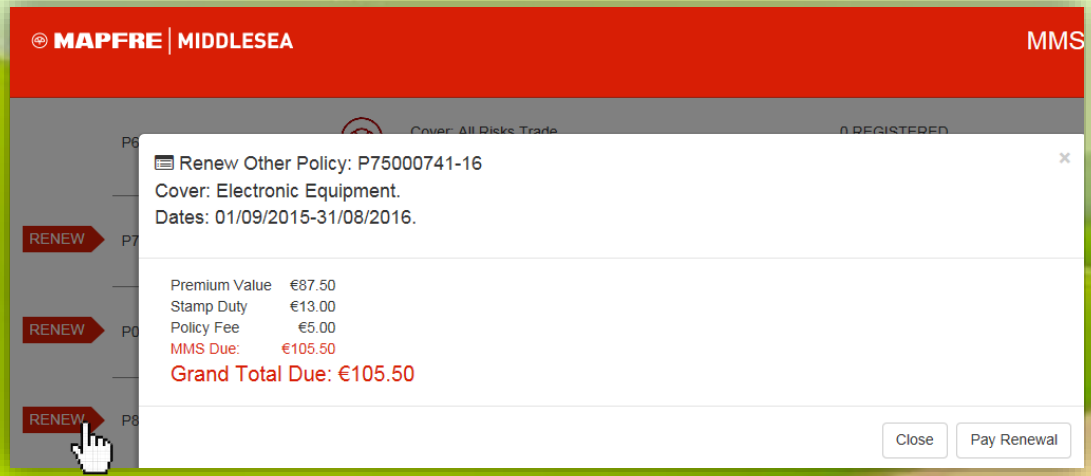
BE NOTIFIED WHEN A RENEWAL IS PENDING



RENEW ONLINE & PAY



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Access the report library and download the documents related to your policies

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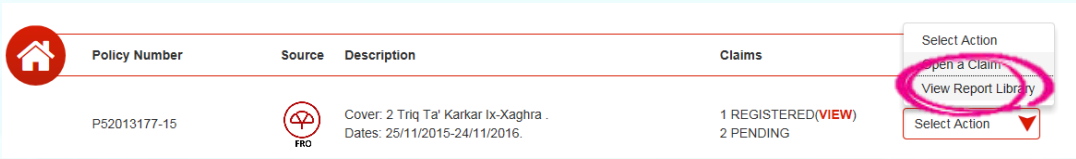
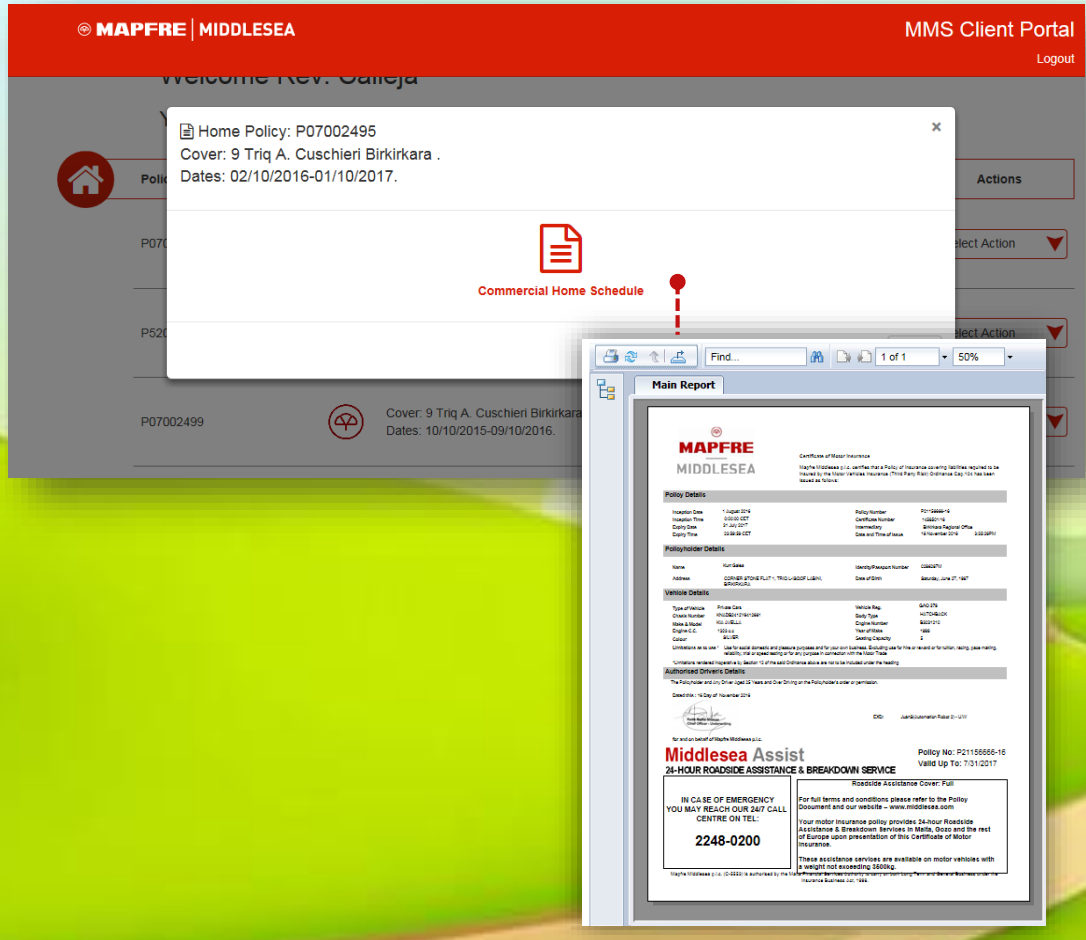
HAVE ACCESS TO YOUR POLICY DOCUMENTS





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You can also update your personal details

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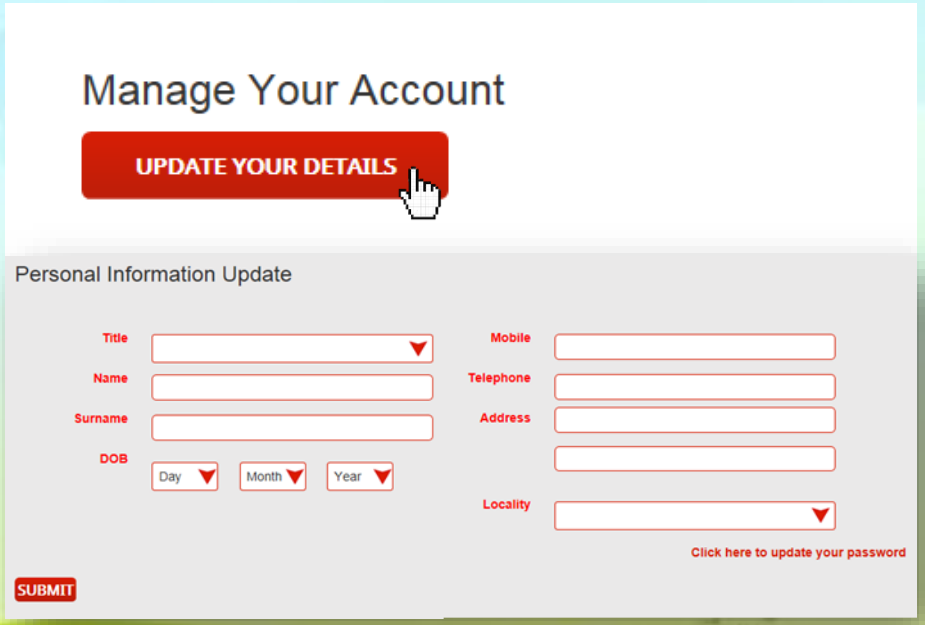
MANAGE YOUR ACCOUNT



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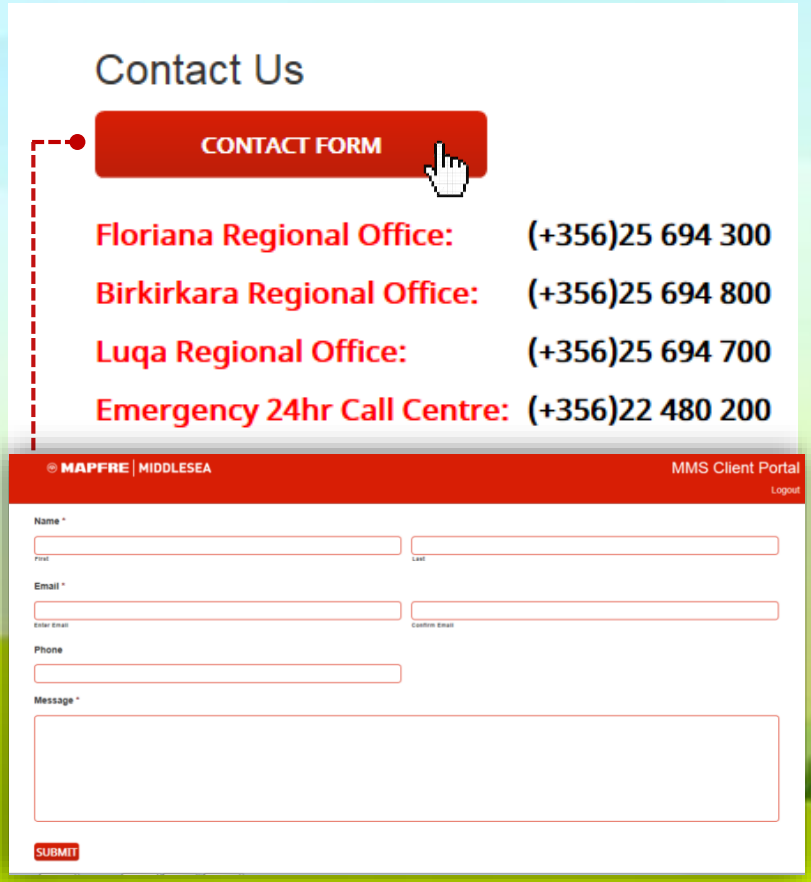

Thank You

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